Crew Sign On Guidelines for Dubai, UAE

AS EARLY AS POSSIBLE (AT LEAST 4 DAYS IN ADVANCE



UPON ARRIVAL AT DUBAI INTERNATIONAL AIRPORT

TRANSIT TO PORT















Submit a sign on request 4 days in advance (recommended)

Wilhelmsen Ships

Agent to apply for

working days average

Crew Visa (1-3

processing time)



Crew to undergo PCR test at home country and present results for OKTB



Crew to have access to a Smart Phone



Crew to ensure they are covered for COVID-19 medical care if required



Ensure that all PPE for COVID-19 is worn as per auidelines



Crew to undergo another PCR test at Dubai airport



Crew to download contact tracing app as directed



Crew to wait at hotel (located outside airport) until test results are received (24 - 36 hours)



Wilhelmsen Ships Agent to arrange transportation with approved suppliers for transfer from airport to hotel and hotel to port



Test results are to be presented to Immigration Department for crew sign on formalities to be completed

Crew Change Requirements For Dubai

Wilhelmsen

- Polymerase Chain Reaction (PCR) test results
- Smart Phone to download contact tracing app
- Medical Insurance covering COVID-19 care
- Confirmed flight tickets

Crew Sign Off Guidelines for Dubai, UAE

PRIOR TO VESSEL ARRIVAL

UPON VESSEL ARRIVAL

Ship Agent will arrange for test

TRANSIT TO DUBAI INTERNATIONAL AIRPORT







Upon receipt of negative COVID-19 test results, crew will be transferred to airport



Crew and driver to wear masks at all times, agent can supply if needed



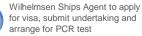
All selected vendors practice COVID-19 safety measures as per Dubai Health Authority



Hand sanitization mandatory before boarding vehicle



Submit a sign off request 4 days in advance (recommended)





Agent will coordinate pick up, testing and return transport to the vessel / hotel as applicable. Crew to wait for results (Up to 2 working days depending on port)

appointment based on vessel's arrival

Information on Inbound Travel & FAQ



Please refer to the following:

https://www.dubaiairports.ae/alert/latest-covid-19-update-https://www.emirates.com/in/english/help/flying-to-and-from-dubai/?

COVID-19 Testing



PCR test for sign off will be done at DP World Clinic. It can also be arranged externally via Ships Agent



Customer must sign an undertaking letter on their company letterhead with the authorized signature and stamp



COVID-19 test timings are from 0700 hrs – 1500 hrs, Sunday to Thursday (except Public Holidays)



Off-signers must stay at EasyHotel in Jebel Ali until test results are received. If test results are positive, crew must undergo quarantine and comply with Dubai Health Authority regulations.

Local Government Requirements



Please refer to the following: https://fta.gov.ae/en/home.aspx https://gdrfad.gov.ae/en





Keep updated with the latest port restrictions on our COVID-19 Port Restrictions Map

Note: Recommended to view on desktop

https://tinyurl.com/wilhelmsencovid19

VISIT MAP

Contact Us

Wilhelmsen Ships Service (UAE) FL24, Executive Heights building, Barsha Heights, (TECOM C), Dubai. United Arab Emirates

Phone: (+971) 4 382 3888

Email:

WSS.DUBAI.OPERATIONS@wilhelmsen.com