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## COVID-19: Changes to BMA Office Hours

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### 1. Purpose

- 1.1. This Technical Alert issued by the Bahamas Maritime Authority (BMA) to provide information on its office opening hours due to the outbreak of COVID-19 coronavirus.
- 1.2. Please see also [Technical Alert 20-03](#)

### 2. Introduction

- 2.1. As a precautionary measure, the BMA has adjusted its operational times for the **Hong Kong, Tokyo, New York, Piraeus and London** Offices.

### 3. Opening Hours

- 3.1. The working hours for Hong Kong Office remain 09:30-17:30 hrs, however, the physical attendance for external customers at the office is limited to 11:00-15:00 hrs.
- 3.2. The working hours for Tokyo Office remain 09:00-17:00 hrs, however, the physical attendance for external customers at the office is limited to 11:00-15:00 hrs.
- 3.3. New York, Piraeus and London offices are closed but staff are working remotely during normal office hours 09:30-17:30. External attendance is by prior arrangement only and meetings will be held via Skype/Teams where possible.
- 3.4. Nassau office opening times remain 09:30-17:30.

### 4. Contact Info

- 4.1. **Email:**
  - 4.1.1. All email addresses remain operational and will be answered as usual.

## 4.2. Telephone Numbers:

### 4.2.1. London

- i. General: +44 20 3869 8756
  
- ii. Registration: +44 20 3869 8760  
+44 20 7562 1310  
+44 20 7562 1313  
+44 20 7562 1314  
+44 20 7562 1325  
+44 20 7562 1335  
+44 20 7562 1341
  
- iii. Seafarers & Manning: +44 20 3869 8759
  
- iv. Inspections & Surveys: +44 20 7562 1343  
+44 20 7562 1346  
+44 20 3869 8758
  
- v. Finance, Administration & IT: +44 20 3869 8751
  
- vi. Investigations: +44 20 3869 8750  
+44 20 7562 1318  
+44 20 7562 1348  
+44 20 7562 1311
  
- vii. Publications: +44 20 3869 8755
  
- viii. Maritime Affairs: +44 20 7562 1317

### 4.2.2. Nassau

- i. +1 242 356 5772

### 4.2.3. New York

- i. Registration & Publications: +1 212 829 0283  
+1 917 640 0291
  
- ii. Operations: +1 212 829 0157  
+1 914 291 6968

### 4.2.4. Hong Kong

- i. +852 2522 0095

### 4.2.5. Piraeus

- i. +30 697 3990 492

4.2.6. Tokyo

i. +81 3 6402 5274

4.2.7. BMA Emergency Response Officer +44 7977 471 220

**5. Validity**

5.1. This Technical Alert is valid until further notice.